



TR043 Discovering Essential Business Requirements

Duration: 3 days

Audience:

This course is designed for business analysts, quality assurance specialists, project managers, and technical personnel that want to learn to create effective business requirements and validate those requirements with Use Cases.

Prerequisites:

Introduction to Structured Analysis

Description:

This course presents a methodology for creating and validating business requirements that accurately and effectively reflect the essential activities of some portion of a business. . This course covers the discovery, creation, documentation, and validation of functional and nonfunctional business requirements. The techniques of fact-finding and effective listening are discussed and the implementation of Joint Application Development (JAD) workshops to enhance fact-finding is presented. The concept of a Use Case is presented for validating business requirements. Hands-on workshops using a JAD format are used to reinforce concepts.

Objectives:

Upon successful completion of this course, the student should be able to:

- Define and identify effective business requirements that are essential to a successful information system.
- Identify, document, and validate functional and nonfunctional business requirements.
- Perform effective and efficient requirements management.
- Define seven fact-finding techniques and apply them to finding business requirements.
- Describe six guidelines for effective listening.
- Identify and describe a Use Case and be able to use it to validate business requirements.
- Plan for, and implement JAD forums led by trained JAD Facilitators.
- Implement the structure, technical content, documentation and supporting activities required in JAD workshops.

Technical Requirements:

None.

